

Alliance + CONTACT

Alliance Healthcare

Issue 5

'All in agreement'

Alliance Healthcare is pleased to confirm that as of 1 January 2010, we will become one of three wholesalers to supply Ferring Pharmaceutical Ltd products to pharmacies, dispensing doctors and hospitals in England, Scotland and Wales.

For pharmacy and dispensing doctor customers the discount from this date will be 7%. This will be presented via a reduction in the price that is invoiced (nett priced). As such any spend will no longer appear as 'Eligible Medical' sales and will appear within the 'Other Non Eligible Medical' category on your statements.

Customers with an Alliance Healthcare account do not need to take any further action, and from the 1 January 2010 will be able to continue placing orders in the usual manner.



Should you have any questions regarding this latest supply agreement, please contact your Alliance Healthcare Area Account Manager directly.

Calling Head Office

We are pleased to confirm, week commencing **11 January 2010** Alliance Healthcare head office will operate under one central switchboard. This will mean that calling head office is now easier, faster and more convenient for you.

All head office direct dial numbers will now prefix with 020 3044 + the last four digits. The changes apply to head office direct dial numbers only. However, please note the central head office number **020 8931 2323** and fax number **020 8974 1707** will not change.

Please be aware local service centre contact details also remain unchanged. If you have any queries regarding this matter or are unsure about your contact details, please call head office or alternatively contact your Alliance Healthcare Area Account Manager.

Alliance Healthcare
Bringing healthcare closer

The Almus® range continues to grow

We are pleased to announce five new Almus® products are now available. The Almus® range currently features more than 240 lines, to ensure you can meet your patients needs.

Product	Strength	Pack	Pip Code
Doxazosin (Cardozin) XL Tab	4mg	28	115-1513
Dihydrocodeine Tab	30mg	100	111-0576
Clomipramine Cap	10mg	28	115-1604
Clomipramine Cap	25mg	28	115-1612
Clomipramine Cap	50mg	28	115-1760



ALMUS®

Each product features Almus Pharmaceuticals' signature patient-safe packaging, which is designed to trigger 'active thinking' in the dispensary and includes a life-like illustration of the pill on pack.

For more information on the full range of Almus® generics medicines, contact Almus Pharmaceuticals sales on 0800 032 0579, or email: almus.sales@almus.co.uk.

Service Centre Update:

As the busy festive season moves into full swing, we would like to remind you again of the service centre operating times over the holiday period.

Date	Service
Thurs 24 Dec	Normal twice a day delivery service Early PM cut off of 5pm
Fri 25 Dec	Service Centres Closed – no deliveries
Sat 26 Dec	Normal AM only delivery (Medical lines only no Counter line delivery) Delivery of all orders from Thursday 5pm transmission
Sun 27 Dec	Normal service – no deliveries
Mon 28 Dec	Service Centres Closed – no deliveries
Tue 29 Dec	Normal delivery service <i>All orders transmitted Sunday 27 December before 11am</i>
Wed 30 Dec	Normal delivery
Thurs 31 Dec	Normal twice a day delivery service Early PM cut off of 5pm
Fri 1 Jan	Service Centres Closed – no deliveries
Sat 2 Jan	Normal AM only delivery service

Please note Livingston Service Centre will be closed until Tuesday 5 January with no deliveries on Monday 4 January.

VAT changes effective 1 January 2010

We would like to remind you following the Government announcement in 2008 the standard VAT rate will increase to 17.5%, effective 1 January 2010.

To reflect this change Alliance Healthcare will be increasing the standard VAT rate in line with this.

Any customer orders for products delivered on or after 1 January 2010, will be invoiced at the new standard VAT rate of 17.5%. However, customer orders delivered up to and including 31 December 2009 will continue to be invoiced at the previous standard rate of 15% VAT.