

## We're still here to deliver!

With the current national restrictions, it's important that you can rely on the number one pharmaceutical wholesaler to support your remarkable commitment to UK patients.

## Supporting UK healthcare

We know this is once again an uncertain time for many but now, more than ever we are here to continue our support to community pharmacy and the NHS in the ongoing fight against COVID-19. Through the dedication and commitment from all colleagues across our business, we are proud to be able to maintain twice daily delivery across our network to ensure UK patients receive medicines when they need it.

Since last year we have all been standing shoulder to shoulder with the NHS who are working tirelessly to keep us safe and we will continue to do so. We are extremely proud to have recently donated 500,000 2mg Almus Dexamethasone tablets to the NHS - a life-saving medicine used to effectively treat the symptoms of COVID-19. We are all in this together and we will do our very best to maintain our service performance standards in exactly the same way we did at the start of the pandemic.

## Don't forget

## We offer simplified pharmacy management, enabling you to spend more time with patients.

Despite the new lockdown, you can access the Alliance Healthcare Portal from anywhere, anytime. Log onto the customer portal which delivers instant and easy access for ordering products from AH Direct and NWOS, logging returns and missings, accessing electronic statements, invoices and credit notes via Your Docs. Don't forget from 1st February we will no longer be accepting returns completed using the old returns books. All claims must be submitted via the 'Returns' section in the portal.

Please get in touch with your sales rep or contact our Customer Service team if you have any queries.





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