

**Message from Marie Evans, Managing Director, Alliance Healthcare**

**Re: Croydon driver safe as we mitigate the challenges from Storm Eunice**

Earlier today (18 February 2022), one of our vans in the Croydon area was hit by a falling tree as a result of Storm Eunice. You may have seen this incident feature on news broadcasts and social media recently. I wanted to let you know that thankfully our driver is unharmed and is home safely.

Safety remains our priority at all times, with measures across the operation in place to minimise any risks. As a business that delivers life-saving medicines across the UK, twice-daily, our teams do all they can to maintain service in a safe and responsible way. Adverse weather is a common challenge, and we have processes in place to maintain our high standards of health and safety and sustain our delivery service to healthcare professionals. The severe weather today has caused some service disruption across some of our network, caused by road closures, access challenges and safety measures within the operation when loading and unloading deliveries.

We are extremely grateful to our committed team members across the operation that pick and pack the medicines to fulfil customer orders, and to our 1,000+ driver colleagues who deliver these medicines to healthcare professionals across the UK. Today has once again proved their level of dedication to support UK patients and ensure life-saving medicines are available, wherever safe to do so, and for that I am truly grateful.

We recognise that not all customers have received their delivery today, these will be in the next scheduled delivery. We would like to thank customers for their understanding during these challenging times.

Kind regards  
Marie