

# Alliance Healthcare UK Opening Hours May 2nd Bank Holiday 2022

*For Pharmacy / Retail - England and Wales*

Date	Working	Cut-off	Delivery
Friday 29th April 2022	Normal Day	Standard	Standard AM and PM deliveries.
Saturday 30th April 2022	Normal Day	N/A	AM delivery of orders placed up to normal cut-off on the evening of Friday 29th April 2022.
Sunday 1st May 2022	Normal Day	Standard	No deliveries. Emergency call out service only.
Monday 2nd May 2022	Closed	N/A	No deliveries. Emergency call out service only.
Tuesday 3rd May 2022	Normal Day	Standard	AM delivery of orders placed up to normal cut off on Sunday 1st May 2022. PM delivery as normal.



## Alliance Healthcare - keeping you informed

Over the May 2nd bank holiday period, our service centres' opening hours will be changing, but as always we offer emergency courier service wherever required. Please retain a copy of this information for your records.

*Please see next page for Scotland details.*

# Alliance Healthcare UK Opening Hours May 2nd Bank Holiday 2022

## For Pharmacy / Retail - Scotland

Date	Working	Cut-off	Delivery
Friday 29th April 2022	Normal Day	Standard	Standard AM and PM deliveries.
Saturday 30th April 2022	Normal Day	N/A	AM delivery of orders placed up to normal cut-off on the evening of Friday 29th April 2022.
Sunday 1st May 2022	Normal Day	Standard	No deliveries. Emergency call out service only.
Monday 2nd May 2022	Closed	N/A	No deliveries. Emergency call out service only.
Tuesday 3rd May 2022	Normal Day	Standard	AM delivery of orders placed up to normal cut off on Sunday 1st May 2022. PM delivery as normal.



### Alliance Healthcare - keeping you informed

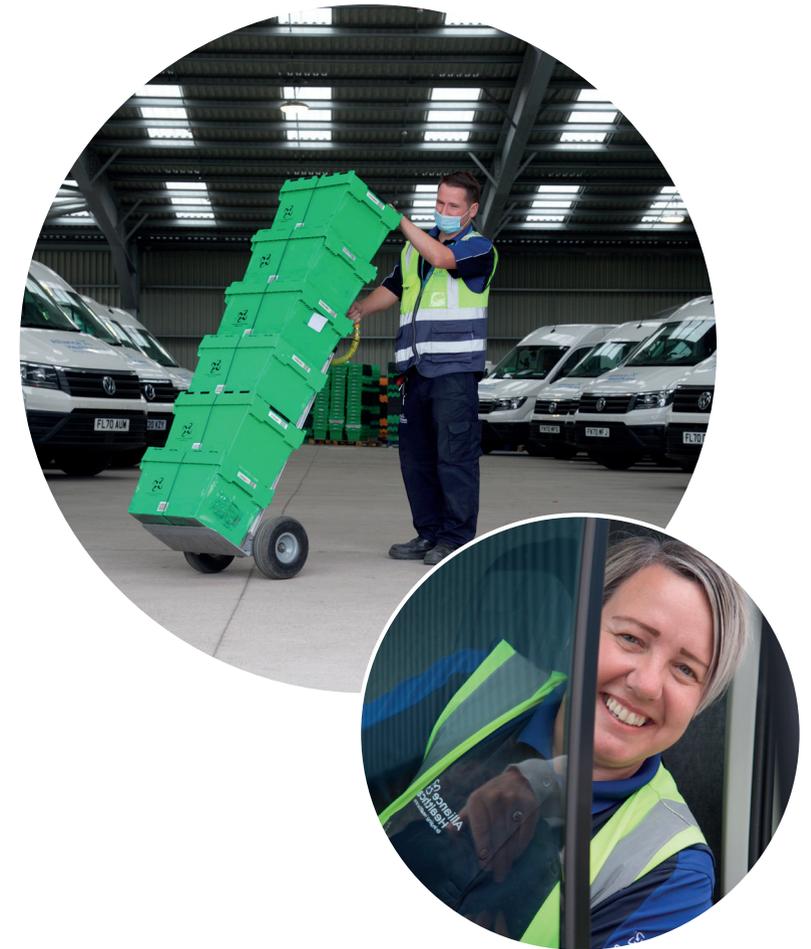
Over the May 2nd bank holiday period, our service centres' opening hours will be changing, but as always we offer emergency courier service wherever required. Please retain a copy of this information for your records.

*Please see next page for Northern Ireland details.*

# Alliance Healthcare UK Opening Hours May 2nd Bank Holiday 2022

*For Pharmacy / Retail - Northern Ireland*

Date	Working	Cut-off	Delivery
Friday 29th April 2022	Normal Day	Standard	Standard AM and PM deliveries.
Saturday 30th April 2022	Normal Day	N/A	AM delivery of orders placed up to normal cut-off on the evening of Friday 29th April 2022.
Sunday 1st May 2022	Normal Day	Standard	No deliveries. Emergency call out service only.
Monday 2nd May 2022	Closed	N/A	No deliveries. Emergency call out service only.
Tuesday 3rd May 2022	Normal Day	Standard	AM delivery of orders placed up to normal cut off on Sunday 1st May 2022. PM delivery as normal.



## Alliance Healthcare - keeping you informed

Over the May 2nd bank holiday period, our service centres' opening hours will be changing, but as always we offer emergency courier service wherever required. Please retain a copy of this information for your records.

*Please see next page for NWOS details.*

# Alliance Healthcare UK Opening Hours May 2nd Bank Holiday 2022

*For Pharmacy / Retail - NWOS*

Date	Working	Cut-off	Delivery
Friday 29th April 2022	Normal Day	Standard	Standard next day.
Saturday 30th April 2022	Closed	N/A	Standard next day.
Sunday 1st May 2022	Closed	N/A	No deliveries.
Monday 2nd May 2022	Closed	N/A	No deliveries.
Tuesday 3rd May 2022	Normal Day	Standard	Standard next day.



## Alliance Healthcare - keeping you informed

Over the May 2nd bank holiday period, our service centres' opening hours will be changing, but as always we offer emergency courier service wherever required. Please retain a copy of this information for your records.

*Please see next page for our Emergency Order Process.*

## Emergency Order Process

In the event of an **emergency** (i.e., urgent CD lines being required) **when the Service Centre is open or closed**, please call customer service on

**0330 100 044**

Outside of normal opening hours, when you enter your account number, you will hear a message advising you of your supplying Service Centre which you will need to make a note of, you will then be directed to the out of hours security company who will handle your call and direct it to the appropriate service centre.

The previous numbers will no longer be in use, so please ensure you update your records with the number above to ensure there is no delay with your request.

***Please note, all emergency call outs will incur a £100 charge, plus courier charges.***

During this peak trading period, when there is exceptional demand throughout our business, we thank you for your cooperation in ensuring that your transmission times are strictly adhered to.



**Alliance Healthcare**  
Bringing Healthcare Closer