



**Response to supply queries regarding Theramex UK products  
25<sup>th</sup> May 2022**

Last week (week commencing 16<sup>th</sup> May) our logistics partner, who delivers goods from Theramex to our wholesaler, faced a series of issues following the opening of a new depot. This resulted in all deliveries being delayed and some Theramex products going temporarily out of stock at Alliance Healthcare.

We are working in partnership with our logistics partner to get all of the outstanding deliveries shipped by the end of this week with the aim that they will be available for pharmacies to purchase next week.

We understand the concern caused by product shortages and we apologise to every patient and healthcare professional who has been affected. Please be assured that this is a temporary issue and we are doing everything in our power to resolve the situation as quickly as possible.

We will continue to provide updates as needed.

Tina Backhouse  
UK General Manager

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