



# Corporate Responsibility and Sustainability

Part of AmerisourceBergen



# Corporate Responsibility & Sustainability at AmerisourceBergen

**Steven H. Collis**  
Chairman, President, and Chief Executive Officer



" As a global healthcare leader that firmly stands by the belief and practice of *doing well by doing good*, I'm very pleased with our continued focus on corporate responsibility and global sustainability to advance the company's commitment to environmental, social, and governance (ESG) progress. Initiatives surrounding ESG continue to stand as a key focus for our stakeholders across the industry, and AmerisourceBergen is committed to promoting positive change across this space through our global scale, capabilities, and steadfast pursuit of our purpose."



# Corporate Responsibility & Sustainability at AmerisourceBergen

At AmerisourceBergen, we are committed to advancing our environmental, social and governance (ESG) initiatives to create healthier futures around the world. We strive to foster a positive impact on the planet and people – centered on improving access and equity in healthcare – through three priorities that align with our services and beliefs.



## Purpose-driven Team Members

Around the globe, we engage team members and foster a diverse and inclusive workforce in which our purpose is shared and individuality is celebrated.



## Resilient & Sustainable Operations

We are committed to efficient and responsible operations across our global supply chain, accelerating the delivery of medications and healthcare services.



## Healthy Communities for All

We inspire equitable access to healthcare services within global communities and patient populations by making programs and medication accessible where needed most.



# Resilient and Sustainable Operations

---

## Climate Adaptation

In 2021, AmerisourceBergen formally committed to set a science-based target in line with the Science Based Target initiative (SBTi) guidance.

We anticipate our SBT will be formally validated through SBTi by the end of 2022.



## Our Purpose

### We are united in our responsibility to create healthier futures

Our purpose means we understand that our duty as a company extends beyond the services we provide, the customers we serve, the team members we employ, and the communities where we live and work.

## How we live

### Put people first.

We prioritize the health and well-being of people both inside and outside AmerisourceBergen.

### Celebrate individuality. Act together.

We value everyone's contribution as we strive to achieve shared goals under a singular purpose.

### Tell the truth. Tell it fast.

We operate with transparency and respect in all aspects of our work.

### Be part of the solution.

Everyone is encouraged to bring forward new ideas.

### Think big. Be humble.

We seek to innovate and solve new problems knowing that success isn't guaranteed, nor taken for granted.

### Unite around our customers.

Our vital role in healthcare requires every team member to operate with the customer and patient in mind.

# Alliance Healthcare UK: Our Sustainability At A Glance

---

---

Our electricity is currently from a 100% green energy source

---

Where we have implemented LED lighting in some sites, we have reduced our lighting electricity usage by 40 - 70%

---

From Jan–June 2022 we recycled 17.54 mt of plastic waste, 50% less than previous years

---

By removing invoice bags in 2020, this has saved 2.4 tonnes a year

---

Electric van trial arranged with leading vehicle manufacturer to take place on 12th September 2022

---

We endeavour to send nothing to landfill

---

Since 2020, we are now using less than half the pallet wrap that we used to

---

Completion of trial to fit 'Trailer' solar panels to HGVs and LGVs, providing solar power to the vehicle to be used as an alternative to diesel

---

Purchased more reusable plastic totes to decrease the number of orders that are being bagged

# Alliance Healthcare UK: Sustainability Pledge

**Saving our planet is important. Alliance Healthcare pledges to be Net carbon zero\* by 2030**



What does this mean?

*By 2030, we will be the largest independent sustainable pharmaceutical wholesaler in the UK.*

We are united in our responsibility to create healthier futures.



**Alliance Healthcare pledge to become Net Carbon Zero\* by 2030.**  
To find out more please visit our corporate social responsibility website page (\*scope 1 and 2)



\*Scope 1 and 2 \*\* Fiscal year





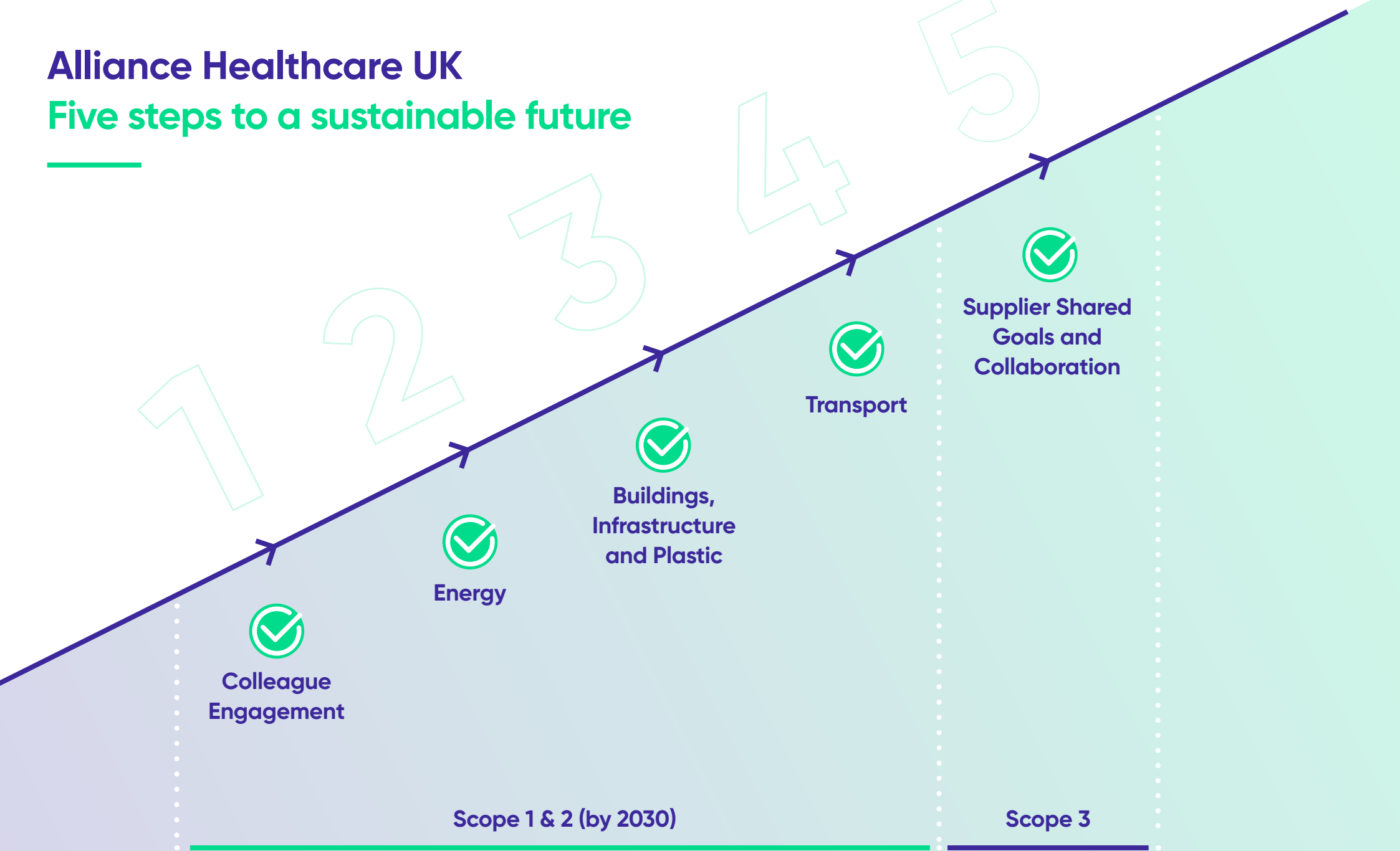
**Alliance Healthcare UK**  
**Five steps to a  
sustainable future**

- 1. Colleague Engagement**
- 2. Energy**
- 3. Buildings, Infrastructure and Plastic**
- 4. Transport**
- 5. Supplier Shared Goals and Collaboration**



# Alliance Healthcare UK

## Five steps to a sustainable future



# 1. Colleague Engagement

Engaging with our team members every step of the way ensures we are all on the same page when it comes to tackling climate change.

## How are we doing this?

Our first pledge wall is in place at our Exeter Service Centre, and we are hoping other sites will soon follow suit

## What else are we doing?

Our 'What on Earth Award' recognises the amazing things our colleagues are doing to help us with our sustainability efforts

## Sustainability mailbox

We are asking colleagues to share feedback on our efforts and to submit sustainability ideas



Sustainability Posters & Pledge Tree

# 1. Colleague Engagement (continued)

## Reducing waste

We continue to encourage colleagues to reduce waste, re-use and recycle.



We will responsibly source materials, water and energy that we use

We will minimise impacts from emissions or wastes that cannot be avoided

**3,000**

tonnes of cardboard is recycled annually

From June 2022, by changing our waste management provider, we have sent nothing to landfill

From Jan–June 2022 we recycled 17.54 mt of plastic waste. This is **50%** less than previous years as we are using less plastic



## 2. Energy

---

**Wasting energy means more of it must be produced and burning fossil fuels is a major source of carbon dioxide (CO<sub>2</sub>) making climate change worse.**



### **How are we doing our bit at Alliance Healthcare?**

We purchase our electricity from renewable sources

We have switched to LED lighting across our main support centre office



## 2. Energy (continued)

We are working with suppliers and consultants to constantly look at opportunities to generate our own green electricity via solar panels and / or wind turbines.



Our electricity is currently from a **100%** green energy source.

Carbon usage for AHUK\* is:  
Fleet 78%  
Electricity 13%  
Gas 7%  
Beeston CHP plant 2%.

\* Source: 1. UK Wholesale - CSR Pack - FY19 AH Data

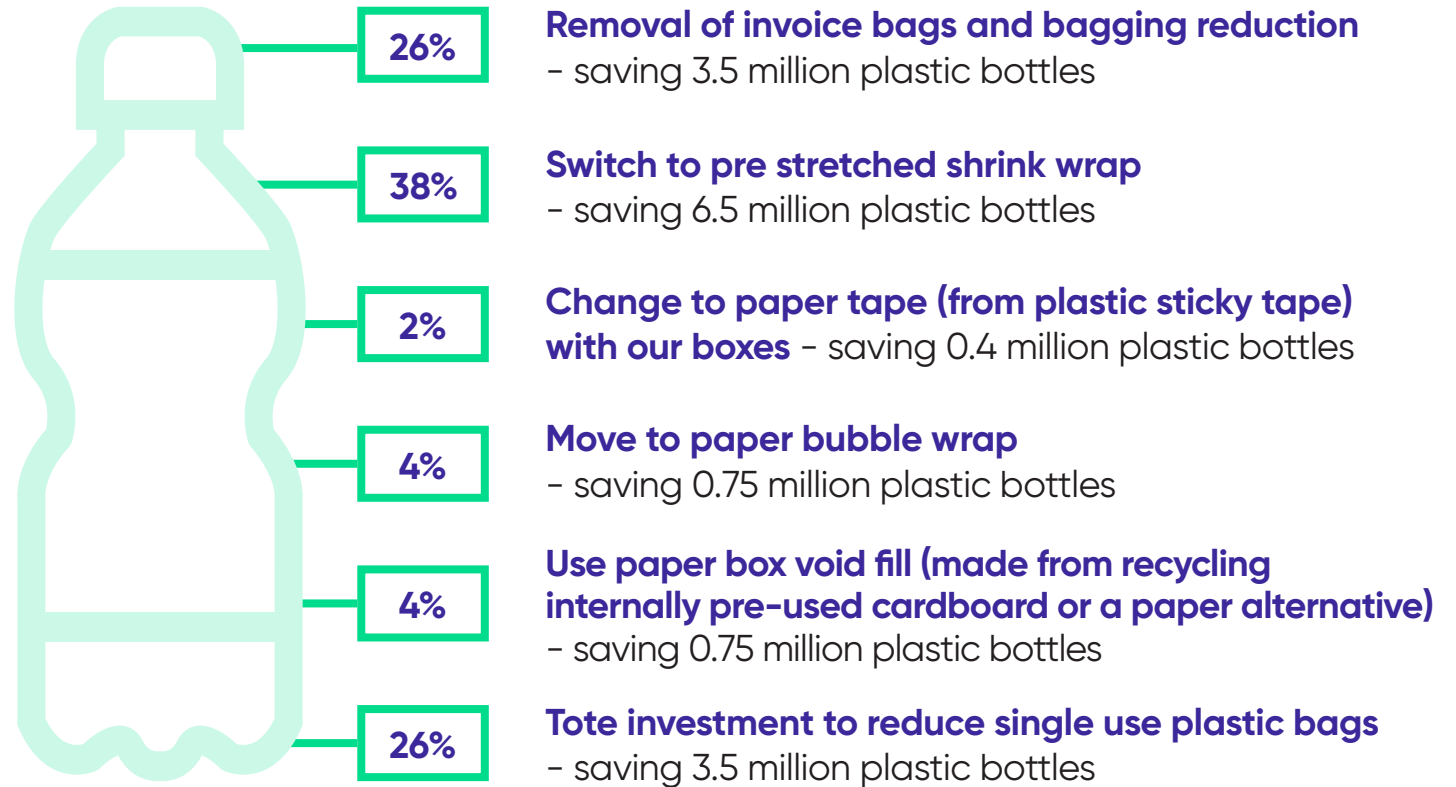


# 3. Buildings, Infrastructure and Plastic

**Getting drastic with plastic!**  
**We're reducing our impact on the environment through our Plastic Strategy.**



Our commitment: To reduce the use of single-use plastic secondary packaging within the business by 60% (around 16 million plastic bottles) by September 2022





### 3. Buildings, Infrastructure and Plastic (continued)

---

- We have purchased more reusable plastic totes in the business to decrease the number of orders we are bagging
- Pallet wrap was amongst one of our biggest SUP items in 2019 we used to use ~ 85 tonnes of pallet wrap. We are now using less than half of this on an annual basis
- Invoice bags were removed in 2020 which has bought a 2.4 tonnes saving a year
- We are now working with Carlton packaging and are trialling a paper bubble wrap product called Rapticell at our Leigh SC. This will reduce plastic bubble wrap use at just Leigh by 100% which will be a minimum of 1.26 Tonnes of plastic a year. We are looking to roll this out across the network in 2023
- We currently have LED lighting in our Coatbridge and Leigh sites. This helps reduce our lighting electricity usage by 40 - 70% site dependant therefore reducing the amount of electricity needed and carbon produced

## 4. Transport

---

**To provide the highest standard of service for our customers Alliance Healthcare has built a large, specialised distribution network which utilises a variety of good vehicles.**

Using green tariffs and technology\* to increase fuel efficiency by 5%

We have lower emissions on 300 new vans being deployed in FY21 using euro 6 engines technology

We use Microlise Telematics to monitor driver behaviour and help create sustainable driving habits

\* Microlise technology forecast to increase fuel efficiency by 5%

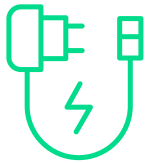




## 4. Transport (continued)

---

**Due to the limitation of electric vehicles that exist currently, our electrification strategy is broken down into the following areas:**



- Identification of LCV journeys which can be electrified based on current electric vehicle ranges and payload availability
- Identification of HGV journeys which can be electrified based on current electric vehicle ranges and payload availability
- Trialling electric vehicles to replace suitable journeys
- Redesign of the Company Car policy to make available and incentivise battery electric vehicles and reduce diesel/petrol business miles
- Entering a long term-partnership with a manufacturer committed to achieving Net Zero targets for future vehicle rollouts
- Working with customers to identify and consolidate suitable journeys
- Trial and rollout of suitable innovations which help to reduce our CO2 emissions
- We are monitoring Drone Technology for critical / remote destination deliveries



## 5. Supplier Shared Goals and Collaboration

---

**Working in partnership  
with our industry –  
supporting their  
commitments as well  
as our own**



Alliance Healthcare UK pledge to be Net Carbon Zero by 2030 (scope 1 & 2)



The NHS pledge to be Net Carbon Zero by 2045 (scope 1, 2 & 3)



The British Retail Consortium aims to reach Net Carbon Zero by 2040

**By working together, we can be the partner of choice  
so please keep supporting us every step of the way!**

## 5. Supplier Shared Goals and Collaboration (continued)

### Case Study: Alliance Healthcare UK partners with Novo Nordisk for the launch of PenCycle; the circular recycling initiative

Alliance Healthcare UK is delighted to collaborate with Novo Nordisk to help reduce plastic pen devices entering UK landfills by up to 1.1 million in the next year.

Alliance Healthcare / Skills in Healthcare provide support with Pharmacy Recruitment, Pharmacy on Boarding, Distribution of support materials and Collection of the used insulin pens using our full market reach into Pharmacy to enable patients' flexibility and access to this service.

We have developed a customer return and tracking platform which is enabled

through our existing AH customer portal so that pharmacy can self-serve on recycling collection bookings and manage the ordering of more patient return packaging and support materials using their standard ordering processes. We can therefore schedule a collection at the same time we make a delivery and provide a net zero carbon collection.

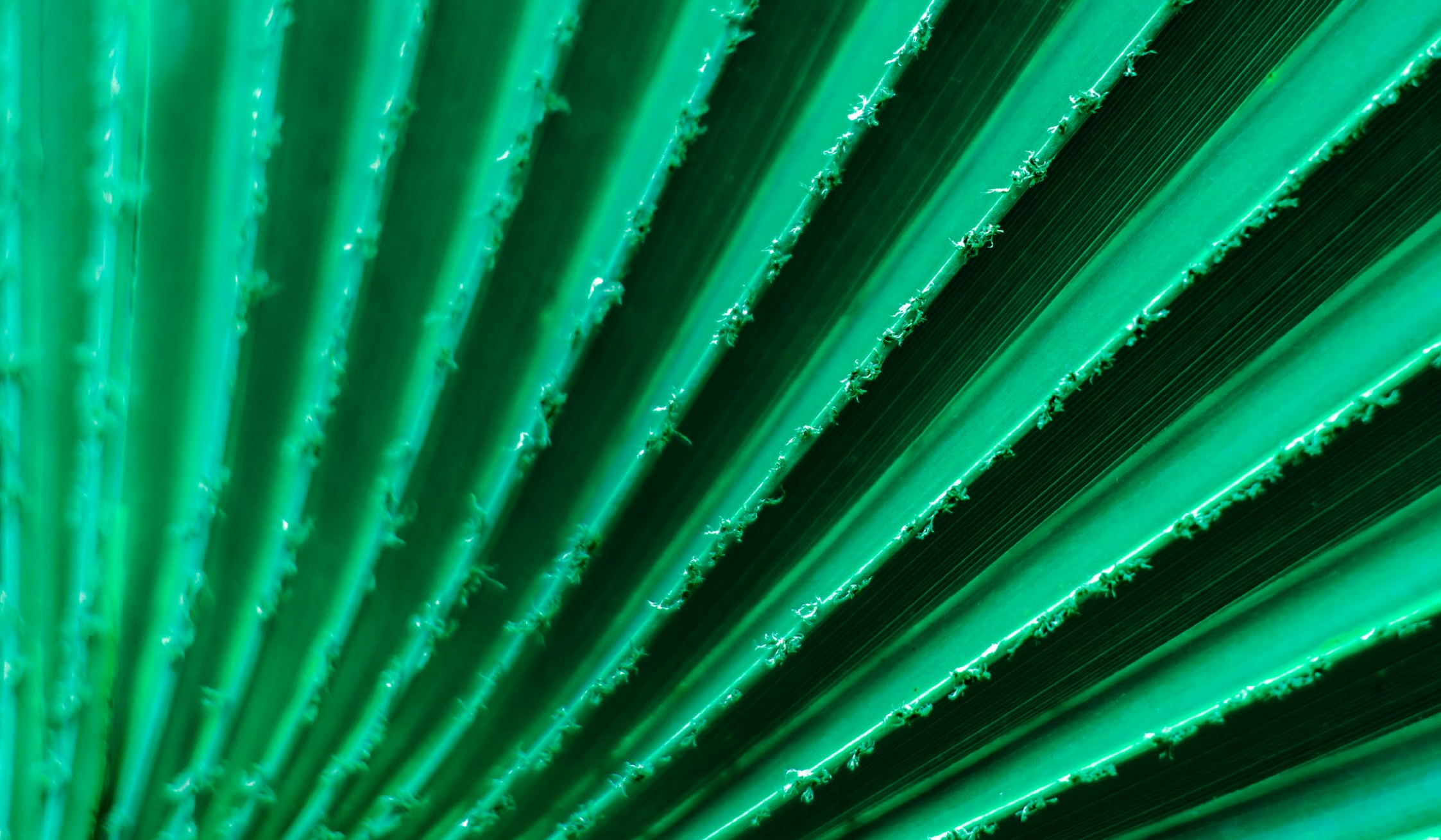
The PenCycle scheme will roll out Nationally with our support in Sep 2022 and we will invite all UK mainland pharmacy to participate.

**PenCycle** You return it  
We recycle it



Thank you for helping us make this recycling initiative a successful one. Together, we can give empty pens a new purpose.





[www.alliance-healthcare.co.uk](http://www.alliance-healthcare.co.uk)

Alliance ™  
Healthcare  
Bringing healthcare closer