



cencora
Alliance Healthcare

Easter Bank Holiday opening hours 2026

For Pharmacy / Retail - England and Wales

Date	Working	Cut-off	Delivery
Thurs 2 April 2026	Normal Day	Standard	Standard AM and PM deliveries
Fri 3 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Sat 4 April 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off on Thurs 2 April 2026
Sun 5 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Mon 6 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Tues 7 April 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off on Sun 5 April 2026. Normal PM deliveries.



cencora

Alliance Healthcare

Easter Bank Holiday opening hours 2026

For Pharmacy / Retail - Scotland

Date	Working	Cut-off	Delivery
Thurs 2 April 2026	Normal Day	Standard	Standard AM and PM deliveries
Fri 3 April 2026	Normal Day	Standard	Standard AM and PM deliveries
Sat 4 April 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off on Friday 3 rd April 2026
Sun 5 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Mon 6 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Tues 7 April 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off on Sun 5 April 2026. Normal PM deliveries.



cencora
Alliance Healthcare

Easter Bank Holiday opening hours 2026

For Pharmacy / Retail - Northern Ireland

Date	Working	Cut-off	Delivery
Thurs 2 April 2026	Normal Day	Standard	Standard AM and PM deliveries
Fri 3 April 2026	Normal Day	Standard	Standard AM and PM deliveries
Sat 4 April 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off on Thurs 2 April 2026
Sun 5 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Mon 6 April 2026	Closed	N/A	No deliveries. Emergency call out service only
Tues 7 April 2026	Closed	N/A	No deliveries. Emergency call out service only



cencora

Alliance Healthcare

Easter Bank Holiday opening hours 2026

For Pharmacy / Retail - NWOS

Date	Working	Cut-off	Delivery
Thurs 2 April 2026	Normal Day	Standard	Standard next working day delivery
Fri 3 April 2026	Closed	N/A	No deliveries
Sat 4 April 2026	Closed	N/A	Standard next working day delivery
Sun 5 April 2026	Closed	N/A	No deliveries
Mon 6 April 2026	Closed	N/A	No deliveries
Tues 7 April 2026	Normal Day	Standard	Standard next working day delivery

Emergency order process

In the event of an **emergency** (i.e., urgent CD lines being required) when the service centre is **open or closed**, please call customer service on:

0330 100 0448

Outside of normal opening hours, when you enter your account number, you will hear a message advising you of your supplying service centre which you will need to make a note of. You will then be directed to the out of hours security company who will handle your call and direct it to the appropriate service centre. The previous numbers will no longer be in use, so please ensure you update your records with the number above to ensure there is no delay with your request.

Please note, all emergency call outs will incur a £100 charge, plus courier charges.

During this peak trading period, when there is exceptional demand throughout our business, we thank you for your cooperation in ensuring that your transmission times are strictly adhered to.

