



cencora
Alliance Healthcare

Spring Bank Holiday opening hours 2026

For Pharmacy / Retail - England, Wales, Scotland and Northern Ireland

Date	Working	Cut-off	Delivery
Friday 22 May 2026	Normal Day	Standard	Standard AM and PM deliveries
Saturday 23 May 2026	Normal Day	N/A	AM delivery of orders placed up to normal cut off in the evening of Friday 22 May 2026
Sunday 24 May 2026	Normal Day	Standard	No deliveries. Emergency call out service only
Monday 25 May 2026	Closed	N/A	No deliveries. Emergency call out service only
Tuesday 26 May 2026	Normal Day	Standard	AM delivery of orders placed up to normal cut off on Sunday 24 May 2026. PM delivery as normal



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For Pharmacy / Retail - NWOS

Date	Working	Cut-off	Delivery
Friday 22 May 2026	Normal Day	Standard	Standard delivery
Saturday 23 May 2026	Closed	N/A	Standard delivery
Sunday 24 May 2026	Closed	N/A	No deliveries
Monday 25 May 2026	Closed	N/A	No deliveries
Tuesday 26 May 2026	Normal Day	Standard	Standard delivery

Emergency order process

In the event of an **emergency** (i.e., urgent CD lines being required) when the service centre is **open or closed**, please call customer service on:

0330 100 0448

Outside of normal opening hours, when you enter your account number, you will hear a message advising you of your supplying service centre which you will need to make a note of. You will then be directed to the out of hours security company who will handle your call and direct it to the appropriate service centre. The previous numbers will no longer be in use, so please ensure you update your records with the number above to ensure there is no delay with your request.

Please note, all emergency call outs will incur a £100 charge, plus courier charges.

During this peak trading period, when there is exceptional demand throughout our business, we thank you for your cooperation in ensuring that your transmission times are strictly adhered to.

